HALCHIMY

INTERNATIONAL LIMITED WARRANTY

Your HALCHIMY timepiece has been designed as an object intended to accompany its owner over time and, where desired, to be preserved and transmitted from one generation to the next.

This International Limited Warranty sets out the commercial warranty provided by HALCHIMY in addition to any rights you may have under applicable mandatory consumer law.

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1. SCOPE OF THE HALCHIMY INTERNATIONAL WARRANTY

All new HALCHIMY timepieces purchased:

- directly from HALCHIMY;
- through an official HALCHIMY sales channel;
- or through a HALCHIMY Authorized Retailer,

benefit from this International Limited Warranty, subject to the terms below.

The warranty applies only to authentic HALCHIMY products bearing a valid HALCHIMY serial number or other product identifier recognized by HALCHIMY.

The commercial warranty is provided by the HALCHIMY entity identified as the seller or warrantor on the original invoice, order confirmation or Digital Passport associated with the timepiece.

For purchases invoiced by the French entity:

HALCHIMY SASU
66 avenue des Champs-Élysées
75008 Paris
France

Email: **contact@halchimy.com**

Telephone: +33 9 84 44 86 64

For purchases invoiced by the U.S. entity:

HALCHIMY LLC
2598 E. Sunrise Blvd
Suite 2104
Fort Lauderdale, FL 33304
United States

Email: **contact@halchimy.com**

Telephone: **+1 954 701 2847**

This warranty is provided **free of charge**.

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2. YOUR STATUTORY RIGHTS

This International Limited Warranty is a voluntary commercial warranty.

It is provided **in addition to**, and does not replace, limit or exclude, any statutory warranty, legal guarantee, consumer remedy or other right that cannot lawfully be waived under the law applicable to your purchase.

Where local mandatory law grants you more favorable rights than this International Limited Warranty, those mandatory rights will apply.

Specific provisions applicable to certain countries are set out at the end of this document.

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3. WARRANTY PERIOD

Unless mandatory law requires otherwise, your HALCHIMY timepiece is warranted against manufacturing defects for a period of:

Two (2) years

from the date of the original retail purchase.

The original purchase date may be established through:

- the HALCHIMY Digital Passport;
- HALCHIMY's sales records;
- the original invoice or order confirmation;
- or another proof of purchase reasonably accepted by HALCHIMY.

A leather, textile or other non-metallic strap benefits from a commercial warranty against manufacturing defects for a period of:

Three (3) months

from the original purchase date of the timepiece or the separately purchased strap.

This shorter commercial warranty for straps does not reduce any longer statutory right that may apply under mandatory local law.

No five-year or other extended commercial warranty applies unless HALCHIMY expressly offers and confirms such an extension in writing.

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4. DIGITAL PASSPORT AND WARRANTY RECORD

Where a HALCHIMY timepiece is associated with a **HALCHIMY Digital Passport**, the Digital Passport may contain information relating to:

- the identity of the timepiece;
- serial or product reference;
- original purchase;
- warranty status;
- ownership record;
- service and maintenance history;
- repair history;
- provenance;
- and other information associated with the life of the timepiece.

The Digital Passport may serve as evidence supporting a warranty claim.

However, the loss of access to a Digital Passport does not automatically eliminate a valid warranty claim where the customer can provide other reasonable proof of purchase and product authenticity.

HALCHIMY may require reasonable identity and ownership verification before modifying information contained in a Digital Passport.

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5. WHAT THE WARRANTY COVERS

During the applicable Warranty Period, HALCHIMY warrants the timepiece against defects in materials or workmanship attributable to manufacture.

If HALCHIMY determines, following reasonable technical inspection, that a covered manufacturing defect exists, HALCHIMY will, subject to applicable law and the circumstances of the case:

1. repair the defective component free of charge; or
2. where repair is not reasonably appropriate, replace the defective component or the timepiece with the same or a reasonably equivalent product; or
3. where repair or replacement is unavailable, disproportionate or otherwise inappropriate, provide another remedy required by applicable law, which may include a refund or price adjustment.

The appropriate remedy will be determined having regard to:

- the nature of the defect;
- availability of parts;
- age of the timepiece;
- technical feasibility;
- applicable mandatory law;
- and preservation of the integrity of the timepiece.

A replacement component may incorporate technical or manufacturing improvements made after the original production date, provided the replacement does not materially reduce the quality, function or character of the timepiece.

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6. WHAT THE WARRANTY DOES NOT COVER

To the fullest extent permitted by applicable law, this International Limited Warranty does not cover defects or damage caused by:

A. Accident, misuse or negligence

Including, for example:

- impact;
- shock;
- crushing;
- dents;
- scratches;
- broken or damaged crystal;
- accidental dropping;
- improper handling;
- improper storage;
- exposure to fire or excessive heat;
- or use inconsistent with HALCHIMY's instructions.

B. Normal wear and aging

Including:

- ordinary scratches;
- cosmetic deterioration;
- natural patina;
- aging or discoloration of materials;
- ordinary wear to straps or bracelets;
- normal deterioration caused by regular use.

C. Routine maintenance

Including normal:

- servicing;
- cleaning;
- lubrication;
- regulation;
- maintenance;
- or replacement of consumable components

unless such work is required because of a covered manufacturing defect.

D. Corrosive or inappropriate substances

Including damage resulting from contact with:

- acids;
- chemicals;
- solvents;
- corrosive substances;
- cosmetics or other substances used in a manner inconsistent with reasonable watch use.

E. Water damage outside the specifications of the timepiece

Water damage is not covered where:

- the relevant HALCHIMY model is not represented as water-resistant;
- the watch has been used beyond its stated water-resistance rating;
- a crown, pusher or other component has been operated contrary to HALCHIMY instructions while exposed to water;
- or damage results from loss of water resistance caused by accident, deterioration, alteration or improper servicing.

Water resistance is not a permanent characteristic and may diminish over time.

HALCHIMY recommends periodic water-resistance testing, particularly after the case has been opened or serviced.

F. Unauthorized modification or improper repair

Damage **caused by** modification, alteration, dismantling, servicing or repair performed improperly or using unsuitable components is not covered.

However, use of an independent repairer or third-party service provider does **not automatically void this entire warranty**.

HALCHIMY may deny coverage only to the extent the claimed defect or damage was caused by, or is reasonably attributable to, the third-party intervention, non-compliant part or unauthorized modification, subject to applicable law.

G. Counterfeit or materially altered products

This warranty does not cover:

- counterfeit HALCHIMY timepieces;

- timepieces bearing altered, removed or falsified serial numbers;
- counterfeit HALCHIMY components;
- or products whose authenticity cannot reasonably be established.

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7. MAGNETISM, ACCURACY AND MECHANICAL PERFORMANCE

Mechanical watches are precision instruments whose performance may be affected by:

- magnetism;
- impact;
- temperature;
- position;
- power reserve;
- wearing conditions;
- and other environmental factors.

Normal variation within the technical specifications applicable to the relevant movement does not constitute a manufacturing defect.

Where a claimed accuracy issue materially exceeds the applicable technical specification, HALCHIMY will assess the timepiece and, where appropriate, regulate, repair or otherwise remedy the issue under this warranty.

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8. HOW TO MAKE A WARRANTY CLAIM

Before sending a watch to HALCHIMY, the customer must first contact:

contact@halchimy.com

or initiate the applicable service process through the HALCHIMY Digital Passport where that functionality is available.

The customer should provide, where reasonably available:

- name and contact information;
- watch reference;
- serial number;

- Digital Passport information;
- proof of purchase;
- description of the issue;
- and photographs or other information reasonably requested by HALCHIMY.

HALCHIMY may conduct an initial remote assessment before authorizing physical shipment.

Customers should **not send a timepiece to HALCHIMY without receiving shipping or service instructions first**.

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9. SHIPPING AND INSPECTION OF WARRANTY CLAIMS

Where HALCHIMY authorizes return of a timepiece, the watch must be:

- securely packaged;
- shipped according to HALCHIMY's instructions;
- and insured where reasonably appropriate considering its value.

Where required by applicable law, HALCHIMY will bear or reimburse the reasonable shipping costs associated with a valid warranty claim.

Where local law does not require HALCHIMY to pay those costs, the shipping arrangement applicable to the claim will be communicated before shipment.

If technical inspection determines that:

- no covered manufacturing defect exists;
- the damage falls within an exclusion;
- or the requested service constitutes ordinary maintenance,

HALCHIMY will inform the customer before carrying out chargeable work.

No chargeable repair will be performed without the customer's approval of the applicable estimate.

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10. REPAIRS UNDER WARRANTY

Repairs covered by this International Limited Warranty will be performed by:

- HALCHIMY;
- a service provider designated by HALCHIMY;
- the relevant movement manufacturer's approved service network where appropriate;
- or another qualified watchmaking professional appointed by HALCHIMY.

HALCHIMY may determine the appropriate service location based on the nature of the repair, the watch movement, available expertise and geographic location.

HALCHIMY does not represent that it operates its own physical service center in every country.

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11. REPLACED COMPONENTS

Unless mandatory law provides otherwise, components replaced as part of a warranty repair may become the property of HALCHIMY after replacement.

Replacement components supplied to the customer become part of the timepiece and are covered for the remainder of the original Warranty Period or for any longer period required by applicable law.

Nothing in this section restricts any statutory extension or renewal of warranty rights created by applicable consumer law.

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12. TRANSFER OF OWNERSHIP

Subject to applicable law, the remaining HALCHIMY commercial warranty may follow the timepiece during the original Warranty Period where:

- the timepiece is authentic;
- its serial number remains identifiable;
- the original purchase date can be verified;
- and, where available, the ownership transfer is recorded through the HALCHIMY Digital Passport.

A transfer of ownership does not restart or extend the Warranty Period.

This provision does not affect any rights granted by mandatory local law.

13. DIGITAL PASSPORT SERVICES

The commercial warranty relating to the physical watch is distinct from the operation of the HALCHIMY Digital Passport.

A temporary interruption, software update, technical maintenance or modification to a digital service does not in itself constitute a defect in the physical timepiece.

Where mandatory law governing digital elements or digital services applies, those rights remain unaffected.

HALCHIMY will process personal information associated with the Digital Passport in accordance with its applicable Privacy Policy.

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14. INTERNATIONAL TERRITORIAL SCOPE

This International Limited Warranty is intended to apply internationally to eligible HALCHIMY timepieces.

Warranty service may nevertheless require the timepiece to be shipped to a country or service facility designated by HALCHIMY.

Local mandatory laws may provide additional rights or require different warranty treatment.

Those mandatory rights prevail where applicable.

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15. UNITED STATES — LIMITED WARRANTY

For HALCHIMY watches purchased in the United States, this section applies together with the general terms above.

This warranty is a:

LIMITED WARRANTY

HALCHIMY provides the express limited warranty described in this document for a period of two (2) years from the original retail purchase date.

To the extent permitted by applicable law, any implied warranties, including any implied warranties of merchantability or fitness for a particular purpose, are limited in duration to the duration of this written Limited Warranty.

Some states do not permit limitations on the duration of implied warranties, so this limitation may not apply to you.

To the fullest extent permitted by applicable law, HALCHIMY is not responsible under this Limited Warranty for incidental or consequential damages arising solely from breach of this warranty.

Some states do not permit the exclusion or limitation of incidental or consequential damages, so this exclusion or limitation may not apply to you.

Nothing in this Limited Warranty eliminates any right that cannot lawfully be waived under federal or state law.

This Limited Warranty gives you specific legal rights, and you may also have other rights that vary from state to state.

For purchases where **HALCHIMY LLC** is the warrantor:

HALCHIMY LLC
2598 E. Sunrise Blvd
Suite 2104
Fort Lauderdale, FL 33304
United States

Email: **contact@halchimy.com**

Telephone: **+1 954 701 2847**

Unless mandatory law provides otherwise, questions concerning this U.S. Limited Warranty will be governed by the laws of the State of Florida.

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16. FRANCE — DISPOSITIONS SPÉCIFIQUES

Pour les montres achetées par un consommateur bénéficiant du droit français, la présente Garantie Internationale HALCHIMY constitue une **garantie commerciale**, distincte et supplémentaire aux garanties légales applicables.

Elle ne prive en aucun cas le consommateur :

- de la garantie légale de conformité prévue par les articles L.217-3 et suivants du Code de la consommation ;
- ni de la garantie relative aux vices cachés prévue par les articles 1641 et suivants du Code civil.

La présente garantie commerciale HALCHIMY est :

Gratuite
Durée : deux (2) ans pour la montre
Étendue territoriale : internationale, sous réserve des modalités de prise en charge et des législations locales applicables.

Pour les achats dont HALCHIMY SASU est le garant :

HALCHIMY SASU
66 avenue des Champs-Élysées
75008 Paris
France

Email : **contact@halchimy.com**

Téléphone : +33 9 84 44 86 64

La mise en œuvre de cette garantie commerciale ne porte pas atteinte au droit du consommateur de demander directement au vendeur la mise en œuvre des garanties légales applicables.

Lorsque la loi impose au vendeur de prendre en charge les frais liés à la mise en conformité, aucune disposition de la présente garantie commerciale ne transfère ces frais au consommateur.

L'encadré légal relatif à la garantie légale de conformité prévu par les dispositions réglementaires françaises applicables devra figurer dans les Conditions Générales de Vente HALCHIMY remises au consommateur.

17. CANADA

For purchases made in Canada, this International Limited Warranty does not exclude, restrict or replace statutory warranties or remedies that cannot lawfully be waived under applicable federal or provincial law.

In Québec in particular, consumers may benefit from legal warranties concerning fitness for purpose, durability for a reasonable period of time and conformity with representations made concerning the product.

Where such mandatory legal warranties provide greater protection than this commercial warranty, those rights prevail.

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18. AUSTRALIA

For products supplied to consumers in Australia, the benefits provided by this International Limited Warranty are additional to rights and remedies available under the Australian Consumer Law.

Nothing in this International Limited Warranty excludes consumer guarantees that cannot lawfully be excluded.

Where the Australian Consumer Law entitles a consumer to repair, replacement, refund or compensation, those rights apply independently of this commercial warranty.

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19. CUSTOMER SERVICE AND AMICABLE RESOLUTION

HALCHIMY encourages customers experiencing any issue with a timepiece to contact HALCHIMY directly so that the matter may be assessed promptly.

Contact:

contact@halchimy.com

Where applicable local law provides access to consumer mediation, alternative dispute resolution or another mandatory consumer dispute mechanism, this International Limited Warranty does not restrict access to that process.

For consumers in France, HALCHIMY will provide the details of its designated consumer mediator in its applicable consumer Terms and Conditions.

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20. FINAL PROVISIONS

This International Limited Warranty applies to the timepiece for the Warranty Period stated above.

HALCHIMY may modify the warranty offered for **future purchases**, but no modification will retroactively reduce the commercial warranty rights attached to a timepiece already purchased under an earlier version.

Where a translated version of this warranty is provided, HALCHIMY will identify the version applicable to the customer and comply with any mandatory local language requirements.

If any provision of this warranty is unenforceable under applicable law, that provision will apply only to the maximum extent legally permitted, without affecting the remainder of the warranty.

HALCHIMY
Objects of Time. Carriers of Legacy.

Customer Service: **contact@halchimy.com**
Digital Passport / Warranty: **www.halchimy.com**